



University of New Hampshire.

Case Study



UNH enhances the student experience by making apps available on demand.

Founded in 1866, the University of New Hampshire is a world-class public research university, with the feel of a New England liberal arts college. A land, sea, and space-grant university, UNH is the state's flagship public institution, enrolling 13,000 undergraduate and 2,500 graduate students. Using AppsAnywhere from Software2, UNH enhances student access to software applications such as SPSS.

Why Software2?



Application
deployment
specialists



Education-focused;
understood issues
and challenges



Industry-specific
user events and
online community



Personal and
customer-focused
service and support



University of New Hampshire (UNH).

Background

UNH spans all fields of study and unites them through interdisciplinary programs, labs, research centers, libraries, internships, and fieldwork. Warmly supported and encouraged by their faculty mentors, students participate directly in assisting in the university's historic mission of enriching society through the creation and application of new knowledge.

The university attracts students and faculty from around the world. As state-of-the-art facilities are built to support academic growth, and new residence and dining halls are built to meet the growing popularity of campus life, the university continues to rest lightly on old Ben Thompson's farm, where students, faculty and staff live and work amid the rolling hills and riverbeds of one of the most beautiful campuses in the USA.



**University of
New Hampshire**

Virtualizing apps in academic computing.

Academic Computing Systems provides computing and networking expertise and support to various academic projects and initiatives. One of the main areas of responsibility is administration and maintenance of the public student computing clusters, along with the computer systems in the SuperTEC classrooms and Teach/Learn Center classrooms.

Academic Computing Systems provides the infrastructure necessary for effective use of information technology in the teaching environment. That group maintains nearly 800 OS X, Windows, and Linux public or classroom computers, including all of the Student Computing Cluster facilities and operations.

The ACS group provides web hosting, application hosting and delivery, server administration, desktop administration, and technical consulting and expertise to a range of academic technology projects.

David Blezard, who has managed the Academic Computing Systems at the University of New Hampshire since 1994, says:



AppsAnywhere allows us to package up an entire Windows computer program such as SPSS, Photoshop, or anything else, and then deliver that application to a computer on demand.

The application goes from not being on the computer to being running in seconds to a few minutes, as opposed to an installation process that would often take tens of minutes to hours.

It has provided us with more flexibility and quicker responses to requests for new software for the computers in the public labs and hands-on classrooms on campus.

We have saved significant staff time compared with the previous techniques we've used.



Using AppsAnywhere from Software2, the University of New Hampshire aims to:

1. **Enhance the student experience** by providing key apps on demand.
2. **Simplify the process of** providing the latest software updates for users.
3. **Optimize IT resources** by improving asset and image management.
4. **Streamline the deployment** of essential apps such as SPSS.

David Blezard, continues:

“ We want students at UNH to experience the best IT experience. A key factor of this is being able to access software, such as SPSS, quickly and easily. Students coming to university now expect the software they need to be accessed on demand.

We're partnering with Software2 to provide a more streamlined application deployment solution, to assist in both meeting and exceeding student expectations.

Tony Austwick (Software2 co-founder) added:

“ UNH is similar to many universities needing to overcome the challenges faced in delivering complicated apps to a demanding student population. Good on them for doing something about it!

Working with the team at UNH has been fun both professionally and personally, and I look forward to the day that David shares his experiences and challenges with the S2 Community.”

About Software2.

We specialise in awesome solutions for software distribution and delivery, within the education sectors throughout the UK, Europe and North America.

By bringing AppsAnywhere to universities and colleges, we've successfully enabled many institutions to realise their software deployment strategies, efficiently and cost-effectively.

We strive to provide customer service levels that are unparalleled. We work hard to make sure our customers get the maximum support from day one, and with our support team you can guarantee that you'll get a personal one-to-one service with all your queries.